

Whatever your retail specialty, Merchant™ RMS provides you with the ability to manage your home office and store systems in one integrated solution. From feature rich store functionality to a sophisticated home office, data is synchronized by using integrated communications. Once fully audited, data can then be exchanged with other home office systems if required.

Based on the Microsoft .net Framework and utilizing Smart Client technology, Merchant™ RMS offers on demand Web Services while providing mission critical stand-alone store capability. Offering the best of both worlds, Merchant™ RMS allows you to manage your business in real-time while providing the security of being able to fully function at the store level in the event of a catastrophic network failure.

Interface to other H/O systems

- Two way data exchange
- Internal auditing to ensure data integrity
- Exports to 3rd party systems (i.e. payroll, traffic counter)

Sophisticated Home Office

- Centralized store system operation and management
- One enterprise database consolidates all store data
- Comprehensive, configurable and tailorable functionality

Integrated Communications

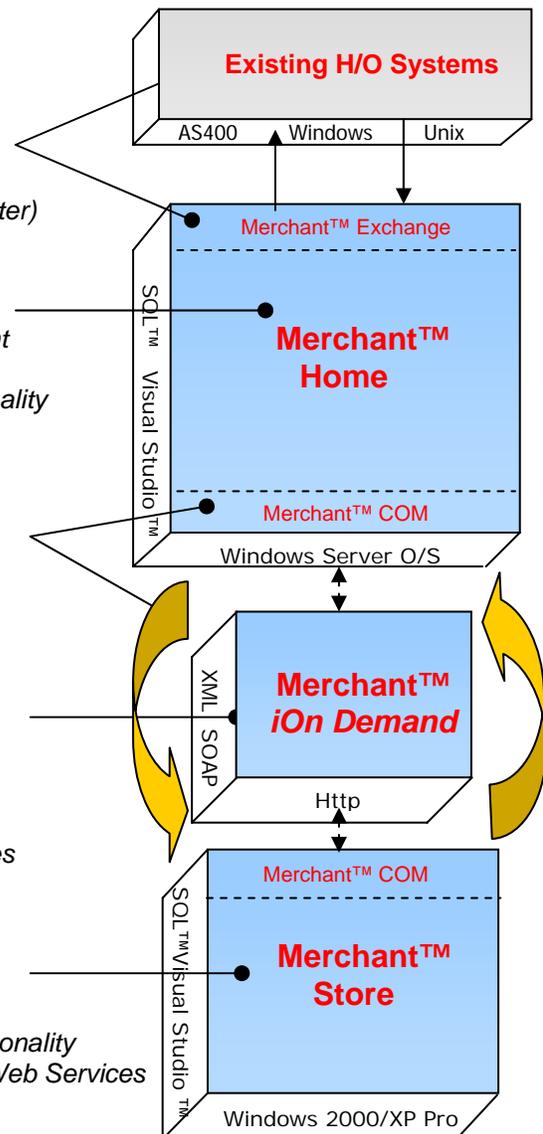
- Built-in database synchronization process
- High quality communications ensures data integrity
- Third party communication software is not required.

Optional Web Services

- Real time sharing of enterprise information
- Polling offering reduced communication costs
- Automated and seamless software updates/upgrades

Comprehensive Store System

- Complete POS transaction set and back office functionality
- Real-time enterprise data and bank integration via Web Services
- Stand-alone capability with automated recovery

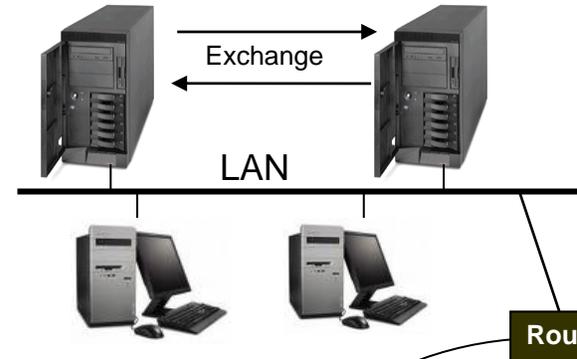


Home Office Systems

- Oracle, DB2 databases
- Unix, I series operating systems
- Manufacturing, distribution applications

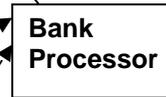
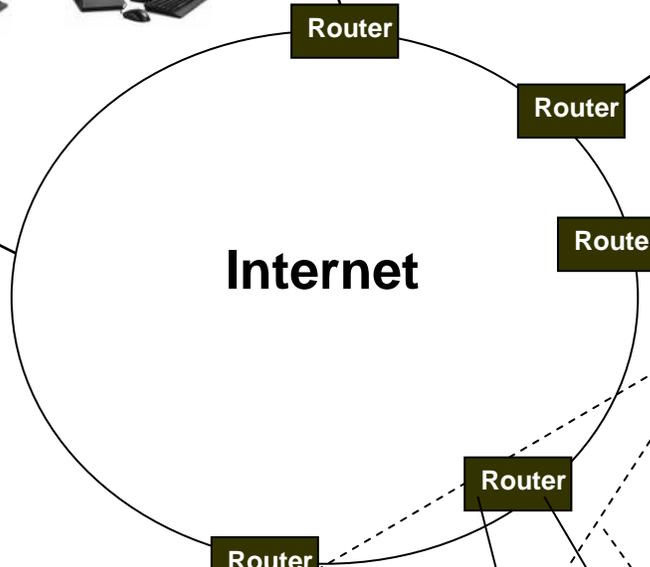
Merchant Home

- Microsoft SQL database
- Windows server operating system
- Appropriate Intel Based server



Merchant iOn Demand (SWS) Secure Web Server

- Generator power backup
- Multi-telephone redundancy
- Secure premises
- 99.99% up time



Integrated high speed credit/debit with dial-up backup

Merchant Store

- Microsoft SQL database (MSDE – no cost version)
- Windows XP Pro, Windows 2000
- IBM Intel PC or POS



Software:

- Developed from day 1 to be a multi-store, multi-country, integrated product
- Based on all Microsoft technologies, VB.net, SQL server

Software Updates:

- Automatically distributed to stores and client machines even if not on the network at the time of the update
- Can be distributed over a period of time (even between version changes) to various locations
- No intervention is required by the store staff
- Includes Windows updates

Real Time Data Sharing:

- Merchant RMS suite of web services allows you to share data across your enterprise in real time
- On hand chain wide product inquiry
- Full customer purchase history
- Re-loadable gift cards
- Flash sales
- High speed credit/debit bank integration

Internet Polling:

- Concurrent polling of large number of stores virtually eliminates traditional scheduling conflicts and failures
- Significant communications cost saving over dial-up
- Fully automated including multiple polls without requiring staff involvement
- Automated system monitoring with email reporting of detected issues
- Triple DES secure encryption provides protection of data

Merchant™ RMS can be tailored to your unique and exacting requirements. As a result, Merchant™ RMS delivers unprecedented enterprise functionality, data integrity, and operational manageability all at a lower total cost of ownership.